



choice community training transition

VISION: For adults with special needs
to experience meaningful employment
in a commercial environment



***dal** operate two vibrant, busy
cafés and a highly successful
and professional catering
business in the Geelong Region.*



Significant time is invested into training and preparation of staff.

our MISSION

MISSION STATEMENT

To create a range of innovative employment opportunities for adults with special needs

To provide quality products and service in a caring work environment

To facilitate 'best practice' models that integrate people with special needs into a business environment

To promote community awareness of the value of adults with special needs

new life cycle



The team work hand in hand to keep the kitchen operating smoothly and efficiently.

dal IS IN A NEW AND EXCITING PHASE OF ITS LIFE CYCLE

dal is a community based not for profit organisation, valued by the community as an exciting and viable business and as a service provider for people with special needs.

Due to demand for information both nationally and internationally, dal has recognised a need and obligation to develop the dal model to share with the wider community.



ycle

*Kasey (back) & Kylie work
as a team in the food
preparation area*



Staff benefit immensely from the hands on experience they receive in training

OUR KEY TO SUCCESS:

*Our key to success
is summarised in four
elements:*

Choice

Community

Training

Transition

*why we are
successful*

WHY WE ARE SUCCESSFUL

dal aspires to be a pre-eminent provider of training and employment opportunities for people with special needs.

We recognise that our quest for improvement is never ending.

The dal culture is represented by the way we act and work together.



Customers enjoy fresh, 'dalicious' food from dal cafe and catering

our commitment

OUR COMMITMENT

Central to **dal's** continued success is our commitment to people with special needs. They are the core of our service.

Commercial viability is fundamental to our success. It enables us to continue to provide more opportunities for people with special needs in a business environment.

dal recognises that our most valuable asset is our staff. Our belief is that **dal** must be a fulfilling place to work where all employees are treated with respect and dignity.

dal maintains the highest expectations for all staff and supports them to reach their potential.



ment

*Rebecca prepares a
cappuccino for a customer*



the model

THE dal MODEL

The dal model will take you through a step by step process from vision to reality.

Professional development to support the model will be structured on several levels at a fee for service.

Induction Workshop

An induction workshop consisting of a full day of training will provide an insight to the workings and culture of **dal**. Participants will receive the model documentation and supporting DVD to take back to their organisation.

Consultancy and Mentoring

Consultancy and Mentoring will be provided by the Executive Director or key personnel at your site or **dal's**.

Work Placement

Work Placement at **dal** will be available to managers from organisations eager to learn the day to day operation.

The Training Package

The Training Package component will offer the accredited Diploma of Community Services Management. The **dal** model will be embedded in the Training package. Participants will complete assessment tasks that enable them to adapt the **dal** model to their organisation.

Services can be individually tailored to suit your needs. Costings are available on application.

FOR MORE INFORMATION:
Visit our website or call
dal on 03 5223 1700

www.dal.org.au